



**THE REGIONAL MUNICIPALITY OF PEEL  
ACCESSIBILITY ADVISORY COMMITTEE**

**AGENDA**

**AAC-1/2019**

**DATE:** Thursday, February 21, 2019

**TIME:** 2:00 PM – 3:30 PM

**LOCATION:** Council Chamber, 5<sup>th</sup> Floor  
Regional Administrative Headquarters  
10 Peel Centre Drive, Suite A  
Brampton, Ontario

**MEMBERS:** C. Belleth; C. Chafe; R. Chopra; P. Crawford-Dickinson; M. Daniel;  
P. Fortini; A. Groves; N. Husain; N. Iannicca; A. Karim; M. Mahoney;  
A. Misar; I. Sinclair

- 
- 1. ELECTION OF CHAIR AND VICE-CHAIR**
  - 2. DECLARATIONS OF CONFLICTS OF INTEREST**
  - 3. APPROVAL OF AGENDA**
  - 4. DELEGATIONS**
  - 5. REPORTS**
    - 5.1. Alton Village – Phase 2 Road Improvements and Streetscaping (Oral)  
Presentation by Serguei Kabanov, Project Manager, Roads - Design and Construction
    - 5.2. Accessibility Planning Program Update – February 21, 2019 (For information)

For questions about this agenda, or to make arrangements for accessibility accommodations for persons attending, please contact: Veronica Montesdeoca, Accessibility Planning Specialist at (905) 791-7800, Ext. 4778 or by e-mail at [veronica.montesdeoca@peelregion.ca](mailto:veronica.montesdeoca@peelregion.ca)

Some meeting information may also be available in alternate formats, upon request. Please contact: Harjit Gill at (905) 791-7800, Ext. 4854 or by e-mail at [harjit.gill@peelregion.ca](mailto:harjit.gill@peelregion.ca)

**6. COMMUNICATIONS**

- 6.1. **Raymond Dell'Aera, 2018 Chair, TTC Advisory Committee on Accessible Transit,** Email dated January 11, 2019, Regarding Update on the GTA Accessibility Advisory Committee (GTA-AAC) Joint Meeting (Receipt recommended)
- 6.2. **Raj Chopra, Committee Member,** Providing an Update on the Provincial Health Care Standards Development Committee (Oral)

**7. OTHER BUSINESS**

**8. NEXT MEETING**

Thursday, April 18, 2019  
1:30 p.m. - 3:30 p.m.  
Council Chamber, 5th floor  
Regional Administrative Headquarters  
10 Peel Centre Dr., Suite A  
Brampton, ON

**9. ADJOURNMENT**

# **Alton Village – Phase 2 Road Improvements and Streetscaping**

## **Accessibility Advisory Committee**

**Thursday, February 21, 2019**

# Agenda

- 1. Update on Phase 1**
- 2. Project Background**
- 3. Road and Boulevards**
- 4. Rest/Amenity/Parkette Areas**
- 5. On-street Parking Areas**
- 6. Project Timelines**

# 1 Update on Phase 1

- Queen Street East was closed on March 26, 2018; opened December 21, 2018:
  - ❖ Roadway fully reconstructed
  - ❖ New 25m span bridge and 10m span culvert were constructed
  - ❖ New Storm Sewers built: including new filtration and retention infrastructure



- ❖ 4 amenity areas: including benches, bicycle racks and garbage bins installed
- ❖ 8 vehicle on-street lay-by completed
- ❖ New decorative streetlighting provided



# 2 Project Background - Where

- Located in the N/W quadrant of the Region of Peel–Alton Village
- Classified as a Regional Arterial Roadway–Main Street South to Queen St. E./ RR136
- 2-lane paved semi-urban roadway with mountable/ rollover curbs and paved boulevards
- Partial illumination
- Partial sidewalks



# 2 Project Background - Why



- Alton Village Streetscaping and Revitalization project was identified by Regional Council as a priority
- Narrow lanes, limited lighting and outdated safety measures
- Non-compliant partial sidewalks have no connectivity

- Existing limited storm sewer does not have sufficient capacity to satisfy 100-year and Regional Storm events
- Opportunities for the overall beautification and revitalization were identified through public consultations with businesses and residents





# 2 Project Background - What

- Continuation of Phase 1:
  - ❖ Urbanization: new pavement, wider lanes (lanes will accommodate cycling)
  - ❖ 0.7-1.0m wide Coloured Pattern Concrete Splash Pads adjacent to roadway
  - ❖ 1.8m wide Sidewalks
  - ❖ Storm Sewer with new filtration and retention features
- **NEW:**
  - ❖ Modification to S/E corner of Main and Queen (removal of road island and installation of community parkette area)





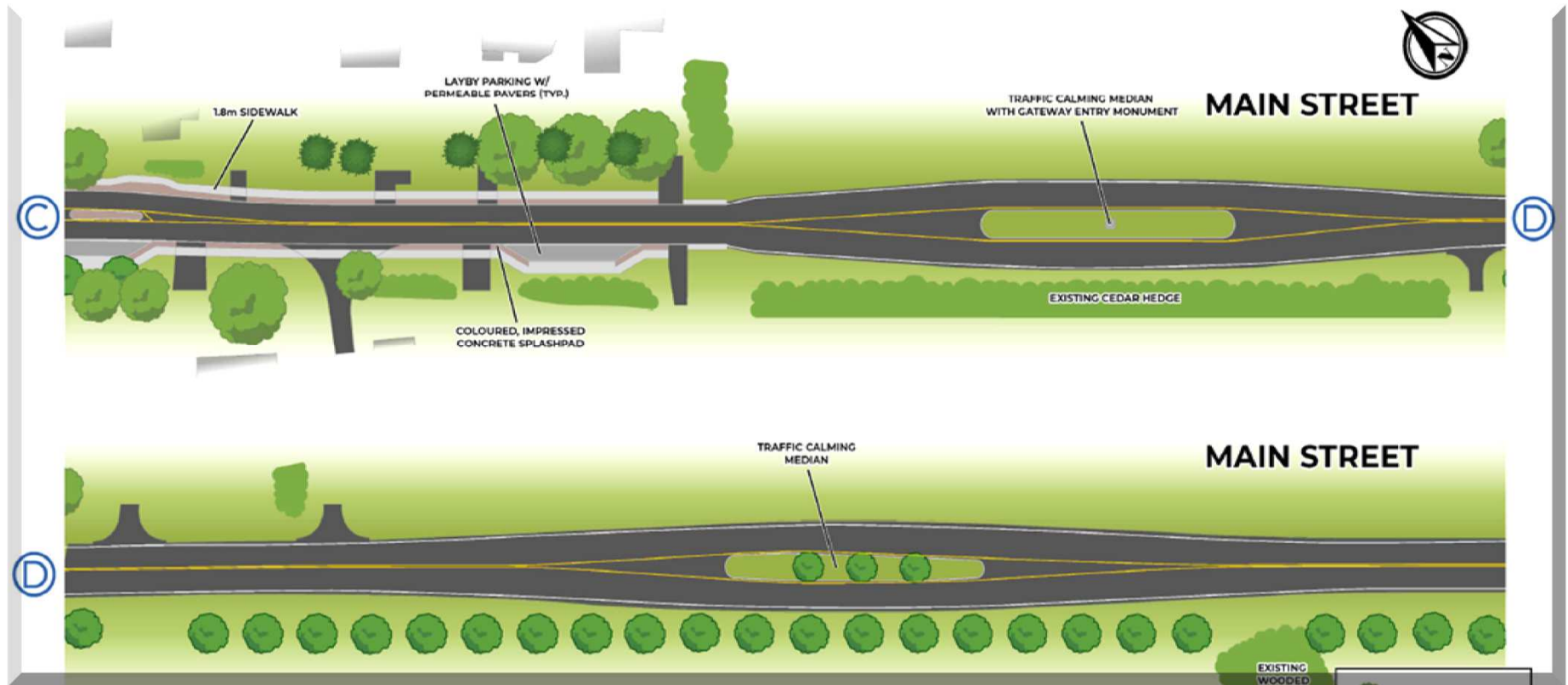
# 2 Project Background - What

- Continuation of Phase 1:
  - ❖ Decorative architectural streetlighting
  - ❖ Rest/amenity areas with street furniture
- **NEW:**
  - ❖ Alton Cemetery Retaining Wall with Architectural pattern



# 2 Project Background - What

- Continuation of Phase 1:
  - ❖ On-street parking areas
  - ❖ Gateway Features on the South side (Traffic Calming Measures)

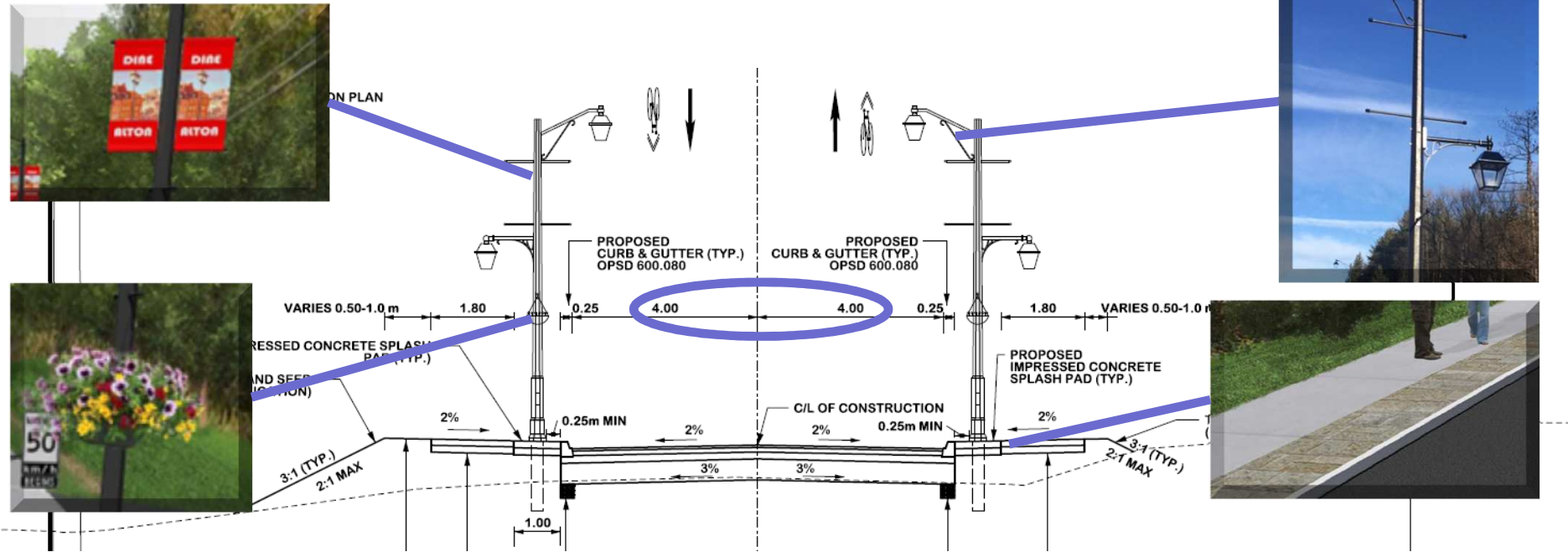


# 3 Road and Boulevards





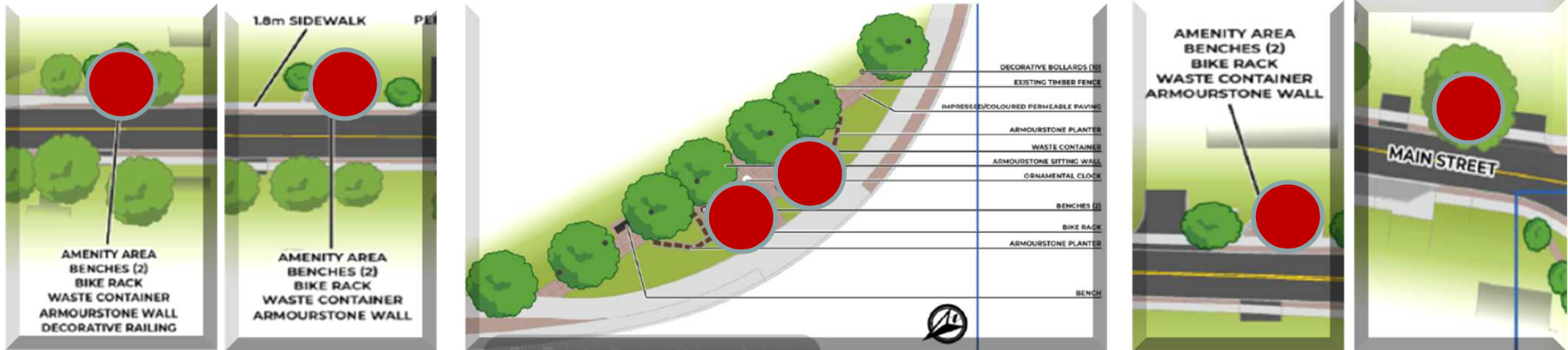
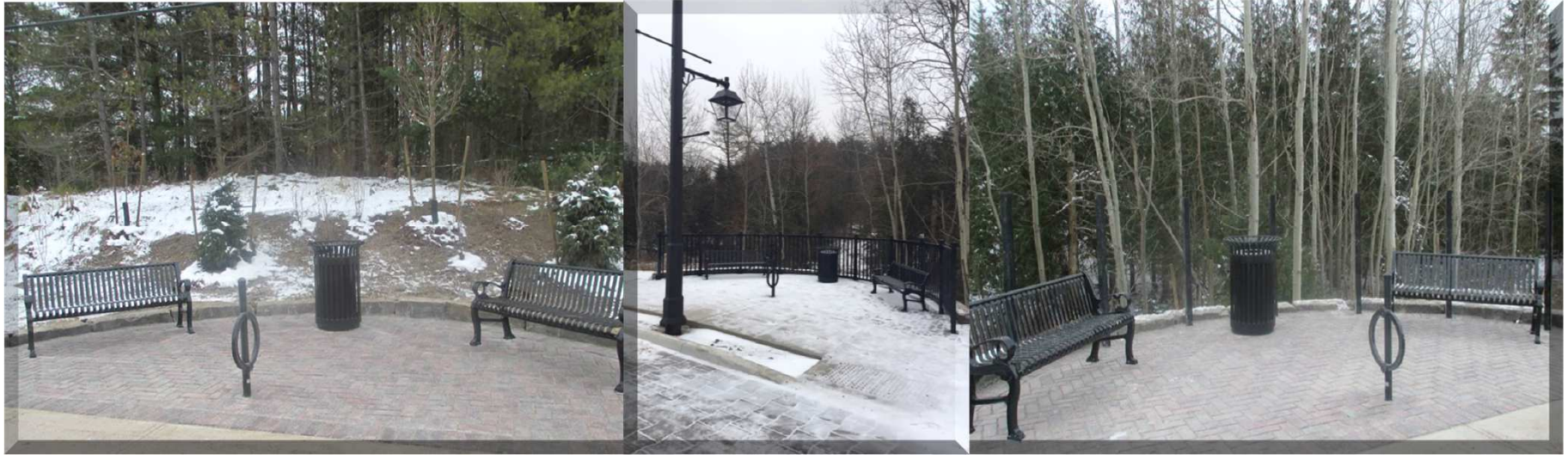
# 3 Road and Boulevards



- 4.0m wide lanes will accommodate on-street cycling
- 1.8m wide sidewalks in accordance with AODA and 0.7-1.0m wide splash pads with architectural Ashlar pattern and Stone Beige in colour will be added to both sides
- Decorative architectural streetlighting with soft lighting for the road & pedestrians, flag posts, flower basket hardware will be added to both sides
- New storm sewers will be added to control quality and quantity of rain runoff



# 4 Rest/Amenity/Parkette Areas

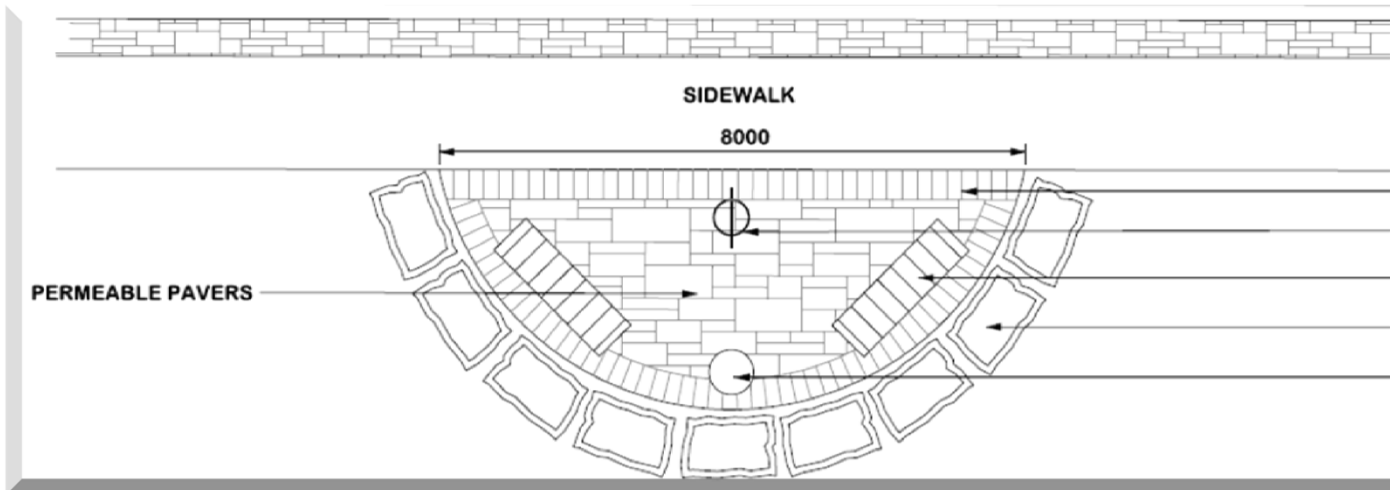


# 4 Rest/Amenity/Parkette Areas



4 Amenity Areas will be provided:

- 2 benches per area
- 1 waste receptacle per area
- 1 bike rack per area
- Each area is designed with permeable pavers, armour stone and decorative railing





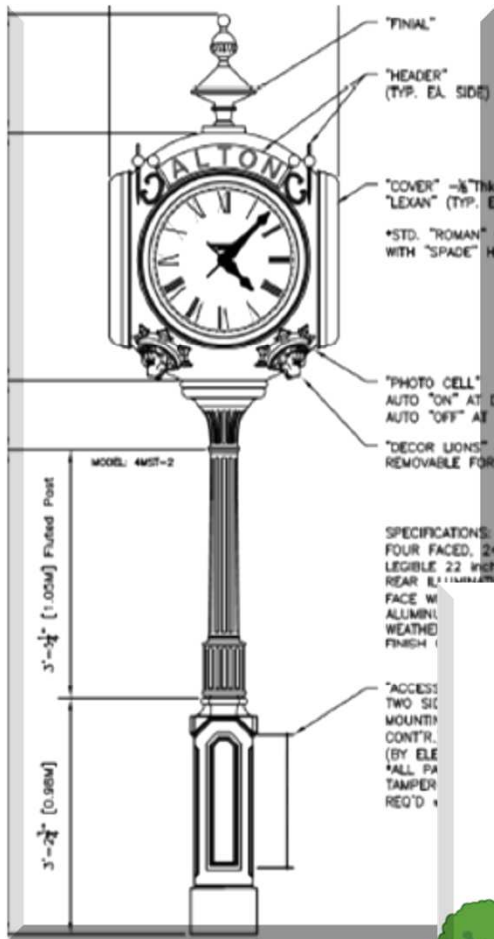
# 4 Rest/Amenity/Parkette Areas



- 3 Rest Areas will be provided:
- 1 to 2 benches per area
  - 2 waste receptacles for 3 areas
- Each area is designed with concrete sidewalk surface



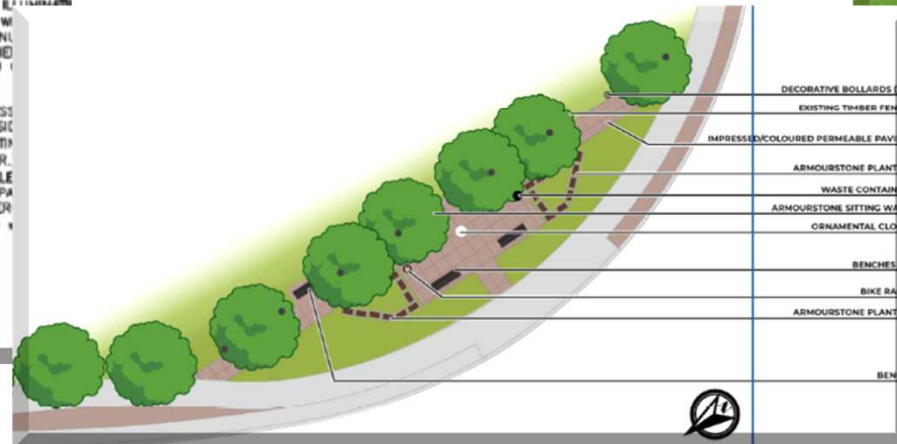
# 4 Rest/Amenity/Parkette Areas



1 Parkette Area will be provided:

- 2 benches
- 1 waste receptacle
- 1 bike rack
- 10 decorative bollards
- 1 clock

- Area is designed with permeable pavers, armour stone flower beds and concrete sidewalk



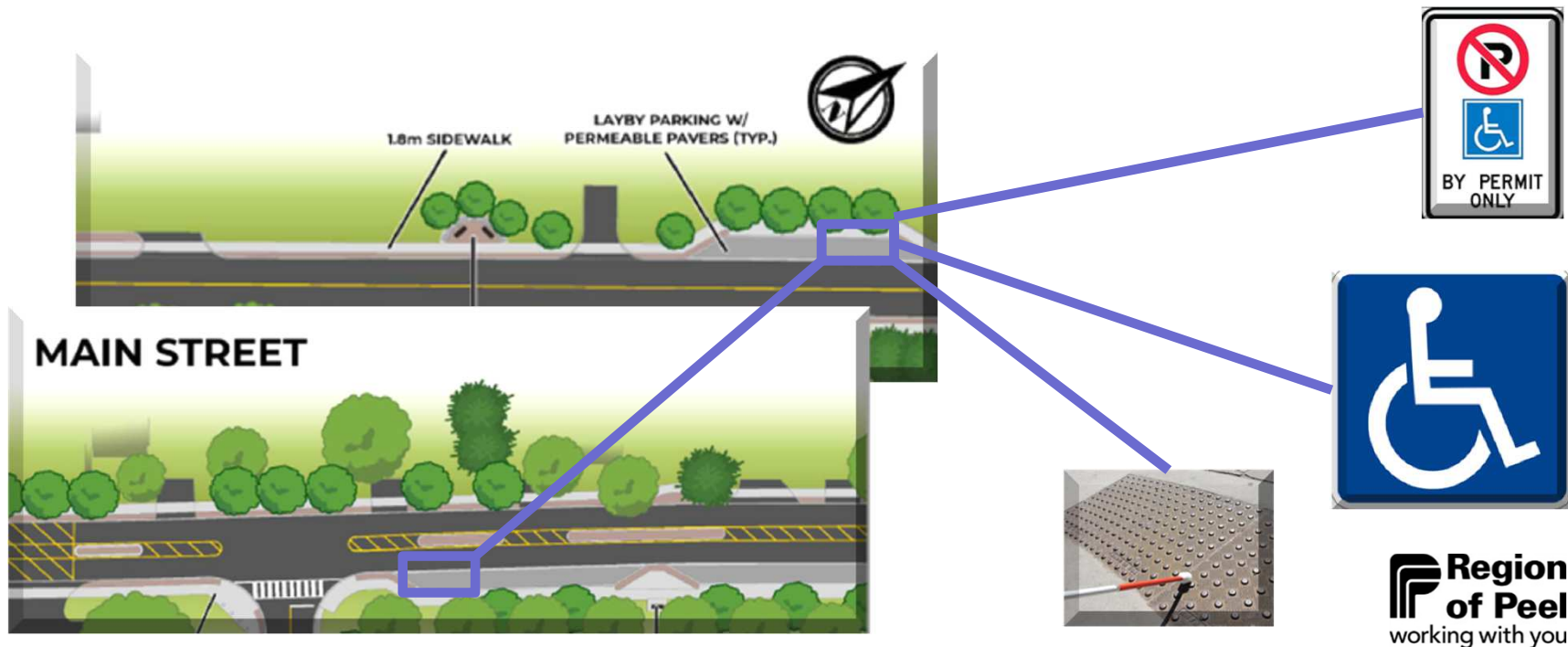


# 5 On-street Parking Areas



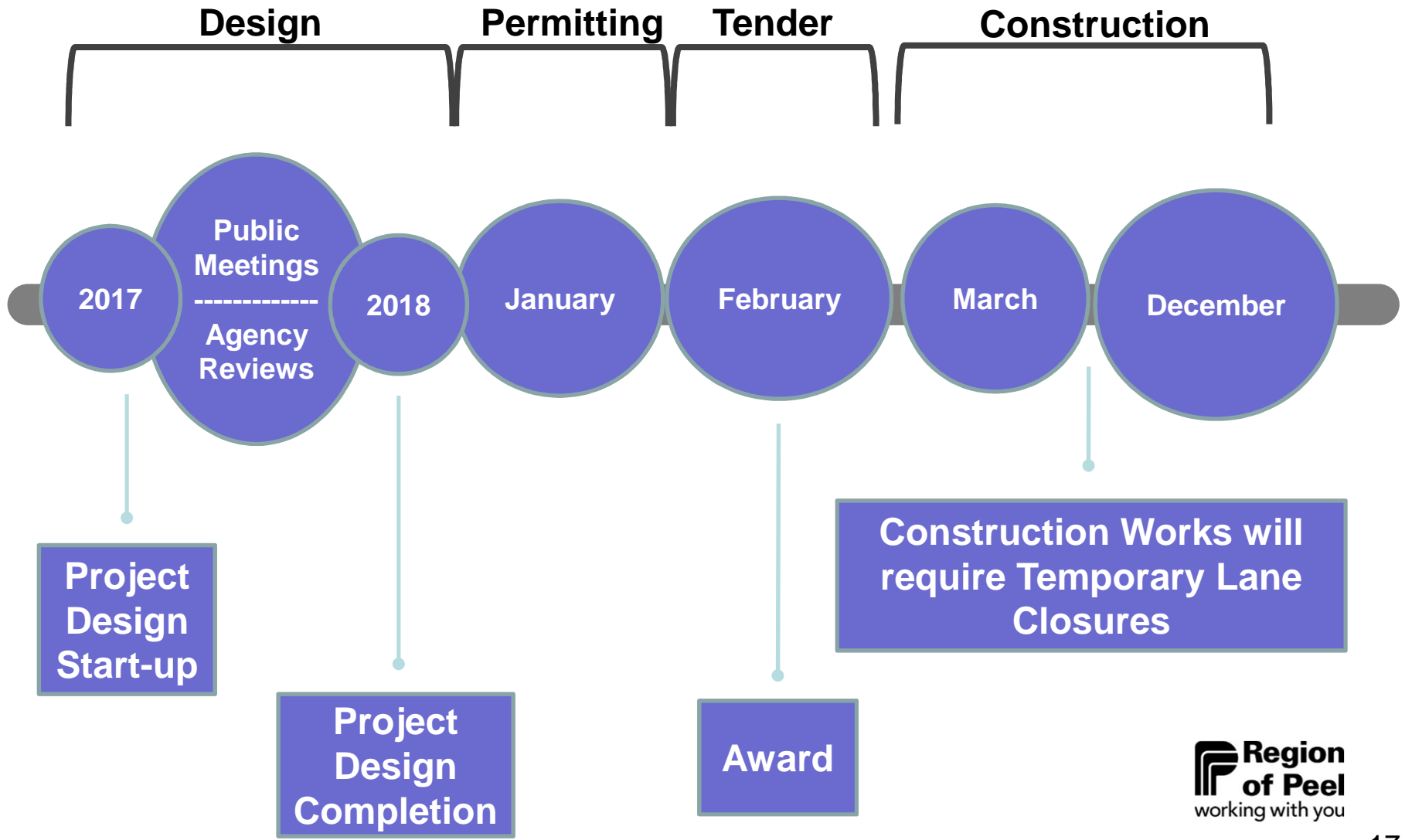
# 5 On-street Parking Areas

- Various on-street parking areas for 29 vehicles total, plus 2 accessible parking spots
- Proposed design is in compliance with the Town of Caledon on-street parking provisions By-law 2015-058: 3.5m wide, 8m long (6m long, with a 2m pedestrian access aisle marked by the use of painted white lines). Includes: accessibility symbol, post mounted signs, roll curbs, and 2.5m wide boulevard pathway
- Constructed using pervious pavement
- Tactile Surface Walking Indicators will be installed at pedestrian access aisles



# 6 Timing

March – December 2019



**For Information**

---

DATE: February 13, 2019

REPORT TITLE: **ACCESSIBILITY PLANNING PROGRAM UPDATE – FEBRUARY 21, 2019**

FROM: Catherine Matheson, Commissioner of Corporate Services

---

## OBJECTIVE

To provide an update on the activities of the Region of Peel Accessibility Planning Program (APP) and the Accessibility Advisory Committee (AAC), since the September 20, 2018 AAC meeting.

### REPORT HIGHLIGHTS

- The Accessibility Advisory Committee and Accessibility Planning Program were involved in various activities since September 20, 2018:
  - Consultation and compliance support provided to Regional Programs;
  - Participation in community events.
- This report also highlights upcoming events.

## DISCUSSION

### 1. Background

The main objective of the Region of Peel's Accessibility Planning Program (APP) is to ensure that Regional programs, services and facilities continue to be inclusive and accessible for persons with disabilities. In order to accomplish this objective, the APP works collaboratively with all Regional departments and the Region of Peel Accessibility Advisory Committee (AAC).

### 2. Activities

#### a) Consultation and Compliance Support

##### i) **Design of Public Spaces Standard for Multi-Use Trails and Rest Areas**

- The Site Plan and Construction Advisory Working Group was consulted regarding sustainable transportation in October 2018. The purpose of the meeting was to consult with AAC members on the proposed standard for exterior paths of travel and cross-rides, as well as guideline development for rest areas, as required under the *Accessibility for Ontarians with Disabilities Act (AODA)*.



## 5.2-2

### ACCESSIBILITY PLANNING PROGRAM UPDATE – FEBRUARY 21, 2019

- Additional information will be incorporated into the Checklist for Regional Roads Right-of-Way, including a definitions section and a graphical aid section.
- Standards and guidelines will be reviewed further, prior to AAC endorsement.
- Volunteers for the Site Plan and Construction Advisory Working Group will be recruited for the new term of Council.

#### ii) Recruitment for the Region of Peel AAC Term, 2018 – 2022

- Recruitment for non-elected members to the AAC for the new term of Council is complete. Advertisements were posted in local newspapers, the Region of Peel website, social media outlets and community agencies.
- Due to the lack of applications from the Caledon area, a second round of advertising was undertaken.
- A total of 18 applications were received and a short list of the new applicants was established by the Selection Committee; ten interviews were conducted.
- The Selection Committee put forward its recommendation for the new term and on January 10<sup>th</sup>, 2019, Regional Council approved the appointments of the non-elected members to the Region's AAC.

#### iii) Region of Peel 2018 Municipal Elections Accessibility Follow-up Report

- In preparation for the 2018 Municipal Election and as a requirement under the *Municipal Elections Act, 1996* (the *Act*), the Region of Peel prepared the 2018 Municipal Elections Accessibility Plan.
- The Plan outlined how the Region would remove barriers and improve accessibility during the 2018 election season.
- A requirement under the *Act* was the preparation of a report within 90 days of election on the identification, removal and prevention of barriers that affect electors and candidates with disabilities.
- Notwithstanding the passing of Bill 5 and the pause in the election of the Regional Chair for 2018, the Regional Clerk was still required to follow certain obligations of the *Act* which included a follow-up report on accessible elections. The Region of Peel AAC was consulted as part of this follow-up process.
- The report, which outlines a list of actions undertaken to identify, remove and prevent barriers that affect electors and candidates with disabilities, was received by Council at its January 10, 2019 meeting. A copy of the report can be accessed through the Region of Peel website at [peelregion.ca](http://peelregion.ca).

### b) Participation in Community Events

#### i) International Day of Persons with Disabilities

- The Region of Peel celebrated International Day of Persons with Disabilities on December 3, 2018.
- The day, observed annually by the United Nations, aims to promote awareness, empowerment and opportunities for people with disabilities.
- The theme for this year's celebration was "Ensuring Inclusiveness & Equity for Persons with Disabilities".
- Keynote speakers included Rabia Khedr, former AAC Member and Commissioner of the Ontario Human Rights Commission and Darren Cooper,

**ACCESSIBILITY PLANNING PROGRAM UPDATE – FEBRUARY 21, 2019**

Manager of Accessibility Project and Coordinator of the Leadership in Accessibility & Inclusion Program at the Chang School of Continuing Education, Ryerson University.

- Rabia spoke about “Exemplifying Inclusivity through a Holistic Identity” and Darren spoke about “Creating an Inclusive Organizational Culture for People with Disabilities”.
- Debra Wight, Manager of Workplace Health, Safety and Wellness, Region of Peel, provided an update on psychological and accommodation supports.

**c) Upcoming Events****i) Abilities Expo: April 6-7, 2019**

- The 2019 Abilities Expo, a free event for the disability community, is being held from April 5-7, 2019 at The International Centre. For more information about the event, including registration, event schedule and workshops, please visit their website at [www.abilities.ca](http://www.abilities.ca).

**ii) GTA Accessibility Advisory Committee (GTA-AAC) Joint Meeting**

- The first Greater Toronto Area Accessibility Advisory Committee (GTA-AAC) Joint Meeting was held in August 2018. The meeting was hosted by the TTC and the TTC Advisory Committee on Accessible Transit and included representatives from AACs within the GTA, as well as GTA transit groups.
- The purpose of the Joint Meeting, the first of its kind, was to bring into the conversation key players with the aim of creating seamless and harmonized travel throughout the GTA.
- A copy of the August 2018 Joint Meeting minutes appears on the February 21, 2019 AAC agenda.
- The next joint meeting of the Greater Toronto Area Accessibility Advisory Committee (GTA-AAC) will take place in the spring of 2019.
- In planning for the next GTA-AAC Joint Meeting, a conference call will be scheduled early in 2019 and will include a representative (Chair) from each advisory committee.

**CONCLUSION**

This report summarizes the activities and consultations of the Accessibility Planning Program (APP) since September 20, 2018. The Accessibility Advisory Committee and APP program continue to engage in activities that support the Region of Peel’s accessibility objective of ensuring Regional programs, services and facilities are inclusive and accessible for all persons with disabilities and to respond to evolving community needs.



Catherine Matheson, Commissioner of Corporate Services

ACCESSIBILITY PLANNING PROGRAM UPDATE – FEBRUARY 21, 2019

Approved for Submission:



---

D. Szwarc, Chief Administrative Officer

*For further information regarding this report, please contact Juliet Jackson, Director, Culture & Inclusion, Ext. 6741, [juliet.jackson@peelregion.ca](mailto:juliet.jackson@peelregion.ca).*

*Authored By: Veronica Montesdeoca, Accessibility Planning Specialist*



**From:** [acat@ttc.ca](mailto:acat@ttc.ca) <[acat@ttc.ca](mailto:acat@ttc.ca)>

**Sent:** Friday, January 11, 2019 11:24 AM

**To:** Montesdeoca, Veronica <[Veronica.Montesdeoca@peelregion.ca](mailto:Veronica.Montesdeoca@peelregion.ca)>; [REDACTED]

[REDACTED]

**Cc:** [REDACTED]

**Subject:** Update on GTA Accessibility Advisory Committee (GTA-AAC) Joint Meeting

Hello,

We are reaching out to those who participated in the Greater Toronto Area Accessibility Advisory Committee (GTA-AAC) Joint Meeting in August to provide an update and detail next steps. The minutes of that meeting are attached and will especially help those who were unable to attend.

Based on the feedback of those who attended, the August 3rd Joint Meeting, a first of its kind, was a success -- and we would like to thank those who participated. It was clear that collaboration among accessibility advocates is an important component not only for improving cross-boundary travel, but also for sharing best practices to support our shared goals.

It was also agreed by all participants that this Joint Meeting should become a regular occurrence, building on the momentum that we started, and that we should aim to have the next one sometime in the spring of 2019.

Therefore, in order to facilitate planning of the next joint meeting, we will have a conference call which includes one representative (likely the Chair) for each advisory committee sometime early next year. The call will allow us to get on the same page with respect to meeting format and logistics. We will reach out again early in the new year to schedule the day and time for the conference call.

In the interim, we ask that you distribute the minutes from the first meeting to your members, and discuss which topics you would like to explore further at the next Joint Meeting. We realize there will be some degree of turnover in all of our committees over the new year, and want to ensure there is enough continuity to maintain the momentum we started this year. Lastly, please advise us and provide contact information if there is anyone else we should be contacting from your organization/municipality in the new year.

REFERRAL TO \_\_\_\_\_  
RECOMMENDED \_\_\_\_\_  
DIRECTION REQUIRED \_\_\_\_\_  
RECEIPT RECOMMENDED  \_\_\_\_\_

All the best over the holiday season and the new year.

Sincerely,

Raymond Dell'Aera

2018 Chair, TTC Advisory Committee on Accessible Transit

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review retransmission dissemination or other use of or taking any action in reliance upon this information by persons or entities other than the intended recipient or delegate is strictly prohibited. If you received this in error please contact the sender and delete the material from any computer. The integrity and security of this message cannot be guaranteed on the Internet. The sender accepts no liability for the content of this e-mail or for the consequences of any actions taken on the basis of information provided. The recipient should check this e-mail and any attachments for the presence of viruses. The sender accepts no liability for any damage caused by any virus transmitted by this e-mail. This disclaimer is property of the TTC and must not be altered or circumvented in any manner.

TORONTO TRANSIT COMMISSION

COMMITTEE MINUTES

Minutes of Meeting: Advisory Committee on Accessible Transit  
GTA Accessibility Advisory Committee (GTA AAC) Joint Meeting

Meeting Date: Friday, August 3, 2018  
11:00 a.m. to 2:00 p.m.

Location: Toronto City Hall, Committee Room #1

Meeting Chair: Raymond Dell'Aera, TTC ACAT Chair

TTC ACAT Representatives: Mazin Aribi, Co-Vice Chair  
Angela Rebeiro, Co-Vice Chair  
Craig Nicol (also Metrolinx AAC)  
Angela Marley

GTA AAC Representatives: Kirsten Hill, Metrolinx AAC & York Region AAC  
Brian Lynch, York Region AAC  
Lesley Bolt, York Region AAC  
Astley Dennis, York Region AAC  
Steven Viera, TransHelp Advisory Committee  
Jeremy Harvey, TransHelp Advisory Committee  
Mary Daniel, Peel Region AAC  
Naz Hussain, Peel Region AAC  
Raj Chopra, Peel Region AAC

TTC Staff Representatives: Dean Milton, Manager – Strategic Initiatives, Wheel-Trans  
Lodon Hassan, Assistant Manager – Customer Service, Wheel-Trans  
Jasmine Eftekhari, Project Coordinator, WT Transformation Program  
Catalina Parada, WT Transformation Program  
Mark Mis, Manager – Service Planning  
Eve Wiggins, Head of Wheel-Trans  
Rick Leary, Chief Executive Officer

AAC & Transit Staff Representatives: Veronica Montesdeoca, Peel Region  
Dominic Stuart, TransHelp  
Valentyna Navolskyy, York Region  
Shelley Ayres, YRT/VIVA  
Jeff Short, Metrolinx  
Jan Richards, Metrolinx  
Johanna Contreras, Metrolinx



Items Discussed:

1. Call to Order / Attendance
2. Opening Remarks
3. Cross-Border Trips
  - a. Scheduling
  - b. Transfer Locations
4. Eligibility for Specialized Transit
5. Integrating Conventional Transit with Specialized Transit Service
6. Fares, ID's, and Support Person Cards
7. Accessible Vehicle Design Preferences
8. Criteria for Size of Mobility Devices
9. Conventional Service Planning
  - a. Staff Training
  - b. Priority Boarding
10. Travel Training
11. Other
12. Future Joint Meetings/Next Steps
13. Adjournment

1. Call to Order / Attendance

ACAT Chair Raymond Dell'Aera facilitated this first Joint Meeting of the GTA Accessibility Advisory Committees. Raymond provided some historical context, that during discussions between the TTC and ACAT about seamless travel, it was recognized that other transit groups needed to be brought into the conversation to create seamless and harmonized travel throughout the GTA.

2. Opening Remarks

Raymond Dell'Aera presented the objectives of the day:

- Exchange information about each advisory group works
- Share best practices
- Have a better understanding of what others are doing
- How to harmonize different regions
- Set priorities for seamless travel; share ideas
- Establish what we should do next as a joint group

3. Cross-Border Trips

a. Scheduling

How easy is it to schedule rides across borders? Can it be done with one phone call? It is difficult to coordinate different pick-up and drop off times, and customers need to call each carrier.

Each GTA transit agency needs to fine-tune this scheduling, and the agencies need to work together. One goal is to have a common booking line. We need better information technology (IT) links or to combine regional budgets to have seamless cross-boundary service.

b. Transfer Locations

Are the transfer points easy to use? Some pick-up/drop off locations are confusing or crowded. Staff said that they would look into changing some of the locations.

Ideally, the customer would be able to stay in one vehicle throughout their trip. This committee needs to look into that.

4. Eligibility for Specialized Transit

Customers who register with one Specialized Transit agency (e.g. Wheel-Trans) are not automatically registered with other agencies in the GTA, even if they make daily trips in and out of different regions. Cross-region travel becomes unnecessarily complicated. Registration in one area should go on a common database for the GTA and further. This will require integrated IT systems and updated databases.

Eligibility requirements should be harmonized across the province according to the Accessibility for Ontarians with Disabilities Act (AODA). Customers need to re-activate their specialized transit account in other systems if it has not been used for a year, which should be easier than it currently is.

## 6.1-6

Eve Wiggins, Head of Wheel-Trans, stated that Wheel-Trans is bringing in common eligibility requirements in line with AODA as well as common registration across the GTA so that if a customer is registered with one transit agency, they are registered with all.

### 5. Integrating Conventional Transit with Specialized Transit Service

With the TTC, this is called the Family of Services (FoS). The FoS pilot project was started in 2017 with the goal of having customers with disabilities use both specialized and conventional transit where appropriate

AODA has broadened the definition of disability as far as transit use goes. It now includes ambulatory and non-ambulatory transit users, who have different requirements. The customer and their health care provider decide if they can use conventional transit for part of their trip and are matched accordingly (seasonal or provisional use of specialized transit).

Further education is needed at all levels (front-line and executive transit staff, the public, transit customers, government) to underline that conventional transit is for everyone including people with disabilities. Improving accessibility of conventional transit is key as well.

The long-term goal of integration is a huge shift for all parties and we need to keep pushing for that while realizing that it will take several years for the public to catch up.

### 6. Fares, ID's, and Support Person Cards

This committee needs to look at other smartcard systems around the world to see how fare payment can be standardized. Metrolinx is developing a fare integration strategy for the betterment of cross-boundary travel.

There was general agreement that a support person card should have the client's picture on it so it can be used by different support people but is always under the client's control.

### 7. Accessible Vehicle Design Preferences

The TTC consulted with ACAT's Design Review Subcommittee before ordering the ProMaster buses, the new smaller Wheel-Trans bus. The subcommittee noticed some issues with the bus after delivery and the TTC is correcting these. The TTC/ACAT consultation process is a good model for getting user input and should potentially be replicated with other advisory committees.

There should be a standard design for sedan taxis as well as for conventional buses. These vehicles need to be equipped for people using mobility devices. At the same time, there should be some differences in vehicles across the GTA to accommodate different street widths and other operational requirements that may differ.

An ad-hoc group from this committee should look at, choose, recommend, and compile different vehicle designs, and circulate this list in the GTA and throughout the province.

The information of when buses are ordered in the GTA and the province and how many should be made known in order to determine accessibility priorities and work towards joint procurement.

Jeremy Harvey, TransHelp Advisory Committee, would like a case study from ACAT describing what went well in consultations and what did not.

8. Criteria for Size of Mobility Devices

Every transit customer with a disability should be able to use conventional transit. The ability to accommodate different mobility devices should be one of the ad-hoc group's criteria in recommending vehicles.

9. Conventional Service Planning

a. Staff Training

ACAT works with the TTC on training front-line staff by giving talks to Operators and Customer Service staff. ACAT members can sign up to speak and are given talking points and notes. In the process, staff and people with disabilities interact and learn from each other.

Taxi drivers need to take part in this training.

Managers and politicians are the decision-makers; the advisory committees are just advisors. They need to realize the importance of full accessibility, perhaps by using a mobility device for a day. We could have one day in the GTA where each municipality asks a local politician to use a wheelchair for a day on transit.

b. Priority Boarding

The TTC had to be convinced to let people with disabilities to board first and exit last. This is now a policy for the TTC that could be a best practice elsewhere.

10. Travel Training

Note: Due to time constraints, the meeting moved to item #12.

11. Other

Note: Due to time constraints, the meeting moved to item #12.

12. Future Joint Meetings / Next Steps

Before the next meeting, some briefings should be circulated on what everyone is working on.

There was general agreement that the joint committee meet twice a year, possibly in the spring and fall, with smaller groups meeting more often. Some suggested subcommittees were Design Review and Communication. More Accessibility Advisory Committees across the province also need to be brought in, such as the Hamilton AAC.

The committee cannot decide everything now, so the minutes of this meeting should be disseminated, to update our own groups and get their feedback. A few months from now, the GTA advisory committees should reconnect and start planning for the next meeting to occur in Spring 2019. Each group should submit what they want to discuss and then we can narrow it down together.



13. Adjournment

The meeting adjourned at 2:05 p.m.

Rhonda Sussman  
Recording Secretary